

Suffolk Care

By Neptune Classics

We are delighted that you have chosen to purchase one of our Suffolk pieces. Whether it is a classically designed dining table or an elegant free standing cabinet, we are sure you will be delighted with your new Suffolk purchase!

MATERIALS

Solid oak tops -

All of our Oak surfaces throughout the Suffolk collection have been finished with Neptune Isoguard. This a unique product that gives a very high level of protection to the furniture. IsoGuard is designed to penetrate the timber surface and bond with each wood fibre at a molecular level. IsoGuard will protect your wood against most accidents, including spillages of water, tea, coffee, wine, fizzy drinks, vinegar, olive oil, milk, lemon juice. We recommend that you wipe up spillages as soon as you find them.

Frames -

Our frames are made from Bass wood and Birch, both hardwoods that are renowned for being extremely stable. You may experience snagging issues including minor cracking and movement of the timber. This is completely normal and is the result of this natural product stabilising in a normal home environment.

Door panels -

Our panels are made from a ply to minimise shrinkage and cracking.

Hardware -

Hinges are traditional butt hinges made of chrome plated brass. Doors are closed with Neptune magnetic catches to guarantee long term performance and beauty.

Paint finishes -

Have been specially developed to be environmentally sound while still providing a traditional feel. The paint is a water based acrylic eggshell paint. Offering great flexibility for change, furniture can be re-painted at any time by preparing the surface for better adhesion with fine sand paper and paint can be directly applied with no need for stripping.

Available in a wide variety of 20 colours! Honed Slate being the standard colour option, these pieces can be hand painted to order with any of our exciting colours. There will be a nominal fee for this service dependant on size of piece. The interior of all the products is finished in our Dove Grey colour.

CONSTRUCTION

For structural joints the Suffolk collection incorporates the traditional and best method of mortice and tenon joints, which are reinforced by the latest technology in modern adhesives. Followed by the drilling and dowel locking to guarantee a ridged framework that will last from year to year.

The drawers are made using the traditional skill of dovetail jointing, which not only gives high strength characteristics, but also adds to the natural beauty of each piece.

Drawer runners are supplied by Blum – These are fully extending Soft Close under drawer runners. Release catches are provided to allow the drawers to be easily removed and automatically re-attach when drawer is placed back on the runner and drawer is closed. These are offered with a manufacturers lifetime guarantee and will hold up to 30kg's.

Door and drawers are set into their own timber frames. After final assembly, each piece is hand sanded, painted by brush with an eggshell acrylic washable paint.

MAINTENANCE

The Suffolk finish offers great resilience and is easy to repair, should an accident happen. In use, most marks can be wiped off the surface because of type of paint used.

For deeper damage back to the wood, first you should sand back the area to be repaired. If the wood itself is damaged you can refill the area with an "elastic" wood filler (non-shrinking). Then sand smooth, apply 2 coats of Suffolk paint (it is self priming). Sand between coats. For refurbishing the Oak tops, Isoguard repair kits are available from www.neptune.co.uk

Now all you need to do is sit back and allow your new Suffolk addition to become an integral part of your home and lifestyle. We hope you enjoy your furniture as much as we did designing and making it!

Best Wishes
The Neptune Team

p.s

Our design team would love to hear your comments. Email us now at info@neptune.co.uk