

Trainee Quality Control Technologist

Neptune is a leading manufacturer of beautifully crafted kitchens, interior and garden furniture based in Swindon Wiltshire. Established in 1996, we are a unique and energetic company who have achieved sustained growth over the past decade within a competitive market.

A newly created position employed on a full time basis. The position will assist the Quality Control department with its daily administration and technical tasks. This is an important role within the department, excellent communication skills alongside a good problem solving mind are required to enable the business to maintain the premium brand reputation.

The successful candidate will join us with a sound knowledge of quality control and will be able to demonstrate the necessary skills and experience to fulfil the role.

Reporting to the QC Manager you will have the following responsibilities:

- To respond within the agreed period to all customer service issues which are passed on by the Sales support team.
- To support with the QC team as and when required in the physical check of product for defects.
- Record daily QC data enabling the QC manager to analyse the data to assist with the report writing.
- Ensure that ilink is fully up to date with correct information at all times with weights and dimensions.
- To help develop more efficient systems of work and to use any resultant change.

The ideal candidate will have:

- NVC qualification in quality control or the appropriate previous experience.
- Warm, friendly and engaging personality.
- Support other colleagues and their areas ensuring best practice for the business.
- Excellent verbal and written skills.

Salary is negotiable depending on experience.

If you are interested in the opportunity to join our team and believe you have the required skills for this position, please email your CV and salary expectations to: Bill.Howard@neptune.co.uk