

Taking Care Of: Carter

Carter. An elegant take on an industrial classic.

The Carter collection combines two appealing textures, soft natural brushed oak with angular forged blackened steel. Crafted by hand it is built to last and impress day after day after day.



Need-to-knows

We always try to answer a handful of questions that we think might enter your head. You may not need to know right now, but it's reassuring to have any queries covered off so you know there's an answer there if you ever need it.

How do I assemble my piece?

No assembly required, so you needn't lift a finger.

What's it made of?

Oak. We're obsessed with solid, natural timber. We've created Carter refined deeper aged dark vintage oak finish using a 7 stage process involving a special brushing and staining technique.

Brushing removes soft fibres from the wood leaving the grain standing proud which is then highlighted by the staining process.

Steel frame. The quenched steel frame is beautifully handmade in an artisan way. This means every item will have a differing blackened steel finish. The colour and patina will vary with each piece.

Taking care

To keep your steel frame in good condition dust down with a dry e-cloth and avoid the use of any cleaning product, particularly abrasive metal cleaners.

Oak Top

The brushed and stained dark vintage oak finish is complex to apply and therefore difficult to repair.

Sanding and re-treating is not recommended as it would dramatically alter its look and feel. We protect all of our Oak with a timber treatment called IsoGuard®. Unsatisfied with the oils and waxes available to us, we created our very own formula that offers the best level of care whilst maintaining the timbers natural characteristics.

Although the IsoGuard® protection does help the Carter tables in resisting staining and marks it is very important to act as quickly as possible to clear up stains and to maintain the IsoGuard® protection.



A quick word on IsoGuard®

This bit sounds fancy, but that's because it is. Special waxes within IsoGuard® help to repel stains and marks without creating a barrier so the wood can still look natural. The Dark Vintage Oak finish process removes the soft part of the grain, therefore the IsoGuard® has less timber to bond with, which means your Carter item needs a little bit more care.

Keeping Carter beautiful

IsoGuard® is special but if you mark it and leave it, there's more chance of the stain leaving a trace. So as a general rule of thumb, clean up any stains as quickly as possible. Just use a damp cloth to rub the area vigorously then remove any excess moisture with a dry cloth to avoid water marks. For more stubborn stains, we'd recommend using our IsoGuard® care kit.

The only other thing to say is to avoid using furniture polish. You just don't need it. A damp cloth is all you need.

If after a few years you'd like to refresh the top, there are application instructions on the back of your IsoGuard® tin that will walk you through the process. The Carter collection uses Natural Oak IsoGuard®, which has a slightly paler finish that's soft to the touch.

Now go and enjoy it. And if you need anything at all, you know where we are.