

Taking care of: Balmoral dining tables

The Balmoral. The solid oak heart of your home.

The Balmoral is the perfect start to your family tradition – hand-crafted from solid oak, it even has a name that suggests generations of families and friends gathered together, year after year after year.



Need-to-knows

We always try to answer a handful of questions that we think might enter your head. You may not need to know right now, but it's reassuring to have any queries covered off so you know there's an answer there if you ever need it.

How do I assemble my piece?

We'll have handled the assembly for you, so you needn't lift a finger. Inside the packaging, you'll find a separate fitting guide which walks you through the process step by step. That way, if you move home, there's a helping hand to guide you in taking the Balmoral with you.

We have a faint red wine ring on the wooden surface. I bought your IsoGuard® Care Kit, will that sort it out?

It certainly will, but depending on how long the stain is been there, you may not even need to use it. All our IsoGuard® care instructions can be found on the next page and will tell you all you need to know.

Taking care

The Balmoral asks very little from you, as do most of our pieces. We protect all of our oak with a timber treatment called IsoGuard®. An oil-based formula, it increases the natural resistance of the wood to help it stand up to spills, marks and scuffs. Put simply, it makes life better for your furniture, and hopefully for you too.



A quick word on IsoGuard®

This bit sounds fancy, but that's because it is. IsoGuard® penetrates the timber surface and bonds with each wood fibre at a molecular level. The special waxes within help to repel stains and marks without creating a barrier so the wood can still look natural. It does so much more than coating. Linseed oil forms its base but the active ingredients are what make it really special. They're our secret formula.

Keeping the Balmoral beautiful

IsoGuard® is tough. It can repel water, and most other household liquids from wine to cordial, and leave the surface unblemished, but only for a time (up to four hours). If you mark it and leave it however, there's more chance of the stain leaving a trace.

As a general rule of thumb, clean up any stains as quickly as possible with a dry e-cloth. If your spill has been sat there for longer, the moisture will have worked its way through the IsoGuard® shield and so you'll need to clean the area with a damp e-cloth and then immediately dry it. For particularly stubborn stains, don't worry, there's our IsoGuard® care kit. Easy. One thing worth mentioning though is that because of the Balmoral's heavily brushed finish, you can't spot-repair any stains by sanding back as it will undo the effect that makes it so special.

Over time IsoGuard®'s level of protection will gradually lessen. Friction from usage and day-to-day cleaning will wear down the special waxes and so to maintain the highest standard of protection, we suggest you reapply a new coat of IsoGuard® every two to three years. There are application instructions on the back of the tin that will walk you through the process step by step.

The only other thing to say is to avoid using furniture polish. You just don't need it and ironically, it can actually attract more dirt.

Now go and enjoy it. And if you need anything at all, you know where we are.