

Taking Care Of: Long Island

The Long Island. Made for laid-back living.

By inviting the Long Island into your home, you invite too a carefree outlook, beach house feeling and windswept texture



Need-to-knows

We always try to answer a handful of questions that we think might enter your head. You may not need to know right now, but it's reassuring to have any queries covered off so you know there's an answer there if you ever need it.

How do I assemble my piece?

We'll have handled the assembly for you, so you needn't lift a finger. Inside the packaging, you'll find a separate fitting guide which walks you through the process step by step. That way, if you move home, there's a helping hand to guide you in taking the Long Island with you.

Is it fire retardant?

Yes – all of our covers have a fire retardant interliner.

Can I change the covers?

Absolutely. Our letterbox system means the fit is perfectly snug but the covers can still very much be removed. Our head of product, Rebecca has given these tips for doing this properly:

For the sofa:

1. Unzip the back panel and gradually ease the cover onto the sofa before closing the zip.
2. Adjust until the seam on the top of the back sits just behind the curve on the top of the sofa. (The bottom of the top panel should be touching the floor.)
3. Carefully align Velcro strips at the front of the deck with those on the cover.
4. Now smooth out the fabric over the arms, deck and inside back, ensuring the hemline is even and touching floor all the way round.
5. Finally, push any excess fabric into the four pockets on the inside arms, back, deck and one long pocket between the deck and back.

For the dining chair:

1. Ease the cover over the chair back.
2. Pull taut, feeding the extra flap of fabric through the join where the back meets the seat, and Velcro it securely. We call this part the envelope fitting.
3. Then simply tease the front over the seat and smooth over.

You can choose a set of new covers through our Neptune Tailored service in over 26 colourways.

Taking care

The Long Island asks very little from you, as do most of our pieces. Depending on the rhythm of your home, you may need to have your covers cleaned from time to time. Some people like to do this twice a year, some every few years, some not at all. Whatever your preference, our textile team have put together the following advice should you want to give your loose covers a refresh:

- Regular cleaning with a brush or even a light vacuum will help keep it looking smart and dust-free. If you happen to spill something on your sofa, immediately blot with a clean, dry cloth. Do not rub it in or use abrasive cleaners as this may make it worse and leave a permanent mark. If the stain won't budge, seek professional help.
- We recommend professional clean only, not dry cleaning - there's a big difference. There are two types of professional cleaning: wet clean and professional dry clean. The first uses a hot water extraction method, where the water has minimal contact with the fabric to reduce shrinkage. The latter is essentially a lighter clean that won't remove stains anywhere near as thoroughly. Both typically take place in your home and both are specialist trades that are worth investing in to preserve the look and feel of your upholstery
- Although we wouldn't advise to do so, you may choose to use a cool wash for any lightweight, heavyweight or washed linens. Use the mildest cycle on your machine (usually a delicate or handwash) with a gentle, bleach-free detergent and don't overload your machine. You'd need to fit them back onto your piece while damp however as washing can cause shrinkage.
- If you place the Long Island close to a fire, radiator or air conditioning unit, it can damage the fabric. Similarly, direct sunlight will cause the colour to fade.
- Keep your cushions looking their best by turning and plumping regularly. And if you spy any loose threads, use a needle to carefully poke them back in.

Now go and enjoy it. And if you need anything at all, you know where we are.